

## PROF.DR. OLGUN ÇİÇEK



### Kişisel Bilgiler

|                   |                      |
|-------------------|----------------------|
| Doğum Tarihi/Yeri | 1968 / Oltu          |
| Uyruğu            | KKTC / TC            |
| Medeni Durumu     | Evli                 |
| Elektronik Posta  | olguncicek@yahoo.com |

### Eğitim Bilgileri

|                      |  |           |
|----------------------|--|-----------|
| <b>Doktora</b>       | Dokuz Eylül Üniversitesi, Sosyal Bilimler Enstitüsü, İzmir | 1993-1998 |
| <b>Yüksek Lisans</b> | Surrey Üniversitesi, İngiltere, İşletme ve Turizm          | 1990-1992 |
| <b>Lisans</b>        | Uludağ Üniversitesi, Turizm İşletmeciliği                  | 1985-1989 |

### Akademik Ünvanlar:

|                        |  |      |
|------------------------|--|------|
| <b>Profesör</b>        | Girne Amerikan Üniversitesi, Girne, KKTC | 2013 |
| <b>Doçent</b>          | Skyline Üniversitesi, Dubai, BAE         | 2003 |
| <b>Yardımcı Doçent</b> | Dokuz Eylül Üniversitesi, İzmir, Türkiye | 1998 |

## İş Tecrübesi

|                              |  |                          |
|------------------------------|--|--------------------------|
| <b>Rektör</b>                | Avrupa Liderlik Üniversitesi, Gazimagusa, KKTC                                   | Haz.2017 - Mart 2018     |
| <b>Yönetim Kurulu Üyesi</b>  | YÖDAK (Yükseköğretim Planlama, Denetleme, Akreditasyon ve Koordinasyon Kurulu)   | Şubat 2014 - Nisan 2017  |
| <b>Rektör Yardımcısı</b>     | Girne Amerikan Üniversitesi, Girne   | Eylül 2011<br>Şubat 2014 |
| <b>Dekan</b>                 | İşletme, Emirates Group, Dubai   | 2005-2010                |
| <b>Eğitmen</b>               | Aston Yönetim Enstitüsü, İşletme/Pazarlama MBA, Singapur                         | Nisan-Mayıs 2009         |
| <b>Eğitmen</b>               | Cesar Ritz , Turizm ve İşletme, Lisans, İsviçre                                  | Şubat-Mart 2007          |
| <b>Bölüm Başkanı</b>         | Turizm, Skyline Üniversitesi, Dubai  | 2003-2005                |
| <b>Misafir Öğretim Üyesi</b> | Turizm Bölümü, Doğu Akdeniz Üniversitesi, Magusa                                 | 2001-2003                |
| <b>Öğretim Görevlisi</b>     | AH & MA (Amerika Otel ve Motel Mesleki Eğitim Birliği), Dokuz Eylül Üniversitesi | 1993-1999                |
| <b>Genel Müdür</b>           | DEVAK Otel (Uygulama Oteli), Dokuz Eylül Üniveristesi, İzmir                     | 1995-1997                |
| <b>Bölüm Başkanı</b>         | Turizm İşletmeciliği Bölümü, Dokuz Eylül Üniversitesi                            | 1993-1999                |

## Mesleki ve Akademik Üyelikler

|                                       |   |                       |
|---------------------------------------|---|-----------------------|
| <b>Üye</b>                            | Member of EAIE (European Association for International Education)                     | 2018                  |
| <b>Üye</b>                            | EURIE   | 2017-2018             |
| <b>Üye</b>                            | EuroCHRIE   | 2018                  |
| <b>Başkan ve Yönetim Kurulu Üyesi</b> | EuroCHRIE (Avrupa Otelcilik ve Kurumsal Eğitim Konseyi)                               | Temmuz 2009 Ekim 2010 |
| <b>Üye</b>                            | SKAL International, Girne   | Eylül 2011+           |
| <b>Kurul Üyesi</b>                    | Turizm Uzmanlar Paneli, Dünya Turizm Örgütü (WTO), Madrid                             | Ocak 2004+            |
| <b>Üye</b>                            | Turizm Çalışma Grubu, Kalkınma Çalışmaları Derneği, İngiltere                         | March 2004+           |
| <b>Üye</b>                            | TTRA (Seyahat ve Turizm Arştırmaları Derneği), Fransa                                 | 2001-2003             |
| <b>Koordinatör</b>                    | TEDQUAL(Turizm Eğitimi Kalite Belgesi) Dünya Turizm Örgütü, Doğu Akdeniz Üniversitesi | 2002-2003             |
| <b>Koordinatör</b>                    | BTEC - HND, Emirates Group, Center of Excellence, Dubai                               | 2006-2008             |
| <b>Kurul Üyesi</b>                    | Sürdürülebilir Turizm ve Hedef Taahhüdü Uzman Grubu, National Geographic Society      | 2003+                 |

**Diğer Akademik Görevler:**

- Senato Üyesi
- Yönetim Kurulu Üyesi
- Staj Komitesi Başkanı
- Akreditasyon Komitesi üyesi
- Akademik Konsey Üyesi
- Müfredat Geliştirme Komitesi üyesi
- Disiplin Komitesi Başkanı
- Uluslararası İlişkiler Koordinatörü
- Mezunlar Derneği Koordinatörü
- Öğrenci Klüpleri koordinatörü
- Endüstriyel Eğitim Komitesi,
- Tedqual Komitesi, Koordinatör,
- Akademik Yükseltme Kriterleri Komitesi,
- BTEC HND Uygulama ve Değerlendirme Komitesi,
- Avrupa Birliği Çalışmaları Komitesi,
- Turizm İşletmeciliği Bölümü, broşürün hazırlanması için Komite, Başkanı.
- Toplam Kalite Yürütme Kurulu Başkanı,
- Yayın Kurulu, Sosyal Bilimler Enstitüsü,.
- Sosyal ve Kültürel İşler Komitesi Başkanı,
- Koordinatör, Uluslararası Değişim Programları
- Endüstriyel Eğitim Komitesi Başkanı,
- Lisansüstü Araştırmaları Komitesi üyesi
- Yayın ve Dökümantasyon Danışma Kurulu
- Etkinlik Yönetimi, Koordinatör

## Yayınlar:

- Cicek, Olgun (2016); A success story of the Higher Education Industry in North Cyprus, Proceedings of the 21<sup>st</sup> Annual Conference , European Council for Business Education (ECBE), p.47, 20-22 May 2016, Amsterdam
- M.HZ, and Cicek, O. (2015), “Measuring Competitive Intelligence as a case of North Cyprus Banks” , International Journal of Economics and Management Sciences, Vol.4, Issue 8, p.275, ISSN: 2162-6359
- HM, Cicek, O. (2014), “Testing the relationship between Total Quality Management Practices and performance-An applied study at Girne American University”, 9<sup>th</sup> Int.Academic Conference Proceedings, IISES, Istanbul, M19, 123, ISSN: 978-80-87927-00-7
- Cicek, Olgun (2013); “Trends of HRM through understanding phenomena of workplace romances in hospitality sector: A case of 5 star hotels in North Cyprus”, Anatolia: An International Journal and Hospitality Research, Routledge, ISSN 1303-2917, 2013 (with Almaz Sandybayev) (SSCI)
- Cicek, Olgun (2013); “Marketing and promotion challenges for an Internationally recognized university of an unrecognized country. A case of Girne American University, North Cyprus”, Proceedings of 6<sup>th</sup> International Conference on services management, Oxford Brooks University-UK, 23-25 June 2013, North Cyprus (With A.Vehbi), Emerald SSCI
- `New Trends on Global Education Conference-2012 North Cyprus`, paper presented on `A new model of Tourism Education: A case of Girne Amerikan University`, Proceedings, Jasmine Court Hotel, Girne, 24-26 Sept. 2012
- “Knowledge Management in the Hospitality”, Entry to the International Encyclopedia of Hospitality management, Elsevier Pub., 2006
- “Knowledge Management in Tourism Industry”, Skyline Business Journal, V.1, Nov. 2004
- “European Union Tourism”, Hoteliers Association of North Cyprus, March 2004
- “Consumer Protection in the EU and Tourist Rights”, Dokuz Eylul Univ. Journal of Institute for Social Sciences, June 2002 (with Isil Ozgen) Vol.3, No:3, ISSN: 1302-3284
- “Analysis of Job Satisfaction in Travel Agency operations in Turkey” Anatolia, Sept.2000, (with Ozkan Tutuncu) ISSN: 1300-4220 p.124-128
- “Perspectives on EU Tourism”, Lecture Notes, EMU, June 2002
- “EU Tourism Policy and Their Implications for Tourism in North Cyprus”, Cyprus Newspaper, Feb.10, 2002 (with H. Kılıc)
- “Int.Tourism in Europe and the role and importance of the European Union” Journal of Marketing World”, July 1999
- “Proceedings of the First National Tourism Symposium”, Editor, Dokuz Eylul Univ., Izmir, Nov.1994 (with S.Oral)

## Konferans/Seminer/Çalıştay Katılım ve Sunumlar

- Kuzey Kıbrıs Yükseköğretim Strateji Çalıştayı, YÖDAK, Lefkoşa, 4-5 Temmuz 2018
- Business & Tech Week, MCT, İstanbul, 8-10 Mayıs 2018
- The 5<sup>th</sup> Tourism Forum, Mediterranean Synergy, 1-2 March 2018, Malta
- Team Academy Workshop, “Team 4 Learning, Jyvaskyla, Finland, 19-20 Jan. 2018,
- Future of Higher Education & Bologna Process Researcher’s Conference (FOHE-BPRC) 2017, 27-29 Nov. 2017, Bucharest
- EQAF (European Quality Assurance Forum; 2015 (London), 2016 (Lubjiana), 2017 (Riga), 2018 (Viana)
- UK NARIC Annual Conference; 2014, 2015, 2016, 2017 (London)
- ENQA Seminar on “Quality Assurance in the European Context”, 15-16 June 2017, Brussels
- ENQA Member’s Forum 2017, “Global view on higher education & Development in the Bologna Process”, 4-5 May 2017, Oslo
- 12<sup>th</sup> Academic Tourism Search Conference, Workshop on “The vision for Future of Tourism in North Cyprus”, 24-25 Jan.2017, Kyrenia, N.Cyprus
- EU Projects, VETLAM I-II, 2016-2017, Nicosia
- World Bank workshop on Strategic Planning in Higher Education for North Cyprus, 2016-2017
- Bogazici University, MCT, “The Innovation Accelerator Program”, Module 1, 18 May 2017, İstanbul
- European Commission, TAIEX Programme, Study Visit on “Harmonisation of EU Acquis on Mutual Recognition of Professional Qualifications”, 27-31 March 2017, Bratislava,
- EURIE 2016, 2017 Conference, Istanbul
- ECBE(European Council on Business Education) Seminar/workshop, “Accreditation of Short Courses and Professional Development”, 19 May 2016, Amsterdam
- The World Bank, IBRD-IDA, “Round-table Employability Strategy”, 18 Oct.2016, Nicosia
- “KKTC Yükseköğretim Çalıştayı”, Mevcut durum ve geleceğe adım, MEB + YÖDAK, Lefkoşa, 26-27 May 2015
- Cross Cultural Business Conference, Unv.of Applied Science Upper Austria, Steyr, Austria, May 2015
- “Measuring Competitive Intelligence as a case of North Cyprus Banks”, 18.Int.Academic Conference, IISES, London, 25-28Aug.2015 (With M.HZ.)
- “Global Business Education through cooperation between different campuses in different continents; A case of GAU”, ECBE Annual Conference 2013, Vienna, 24-25 May 2013 (A.Vehbi & S.Davut)
- “Havacılık Eğitimi: GAÜ Uygulaması”, IFTE 2013, Panel konuşması WOW İstanbul, 27-28 Eylül 2013
- “Yükseköğretim Pazarlama Stratejilerinde Sosyal Medyanın yeri ve önemi;GAÜ örneği”; Uluslararası Sosyal Medya Sempozyumu, GAÜ, Girne, 25-26 Nisan 2013 (A.Vehbi ve S.Davut )
- “Etkili İletişim ve Polisin imajı”, Panel konuşması, Polis Genel Müdürlüğü, Lefkoşa, 27 haziran 2013

- “Agro Turizm’in Kuzey Kıbrıs’da uygulanabilirliği: Lefke örneği”, 1.Ulusal Eko-Turizm Sempozyumu, Ekoturizm Derneği, Bağlıköy, 2324 Mayıs 2013
- “Higher Education Challenges of North Cyprus Universities as well as their achievements on International Accreditations: A case of GAU”, International Conference on Entrepreneurship and Business Education in Emerging World, International Academy of Business,Almaty, 31 Oct-1 Nov 20”13 (Accepted not presented)
- “Cross Cultural Communication in Higher Education”, IACBE 9 Conference; Leveraging Multiculturalism in Higher Education, GAU, Girne, 24-25 Oct.2013
- “A new model of Tourism Education in North Cyprus:A case of GAÜ”, New Trends on Global Education Conference 2012, Girne, 24-26 Eylül 2012
- Ampforth-World Tourism Forum, Round Table 1, `Alternative Hospitality Trends: Tourism Education and Development in North Cyprus`, Girne Amerikan University, Girne, 11 Nov. 2011
- Seminar on Job safety and security in the EU legislation, paper presented on `Job safety and security in the hospitality industry`, Malpas Hotel, Girne, 09 June 2011
- Panel on `Developing western tourism in North Cyprus`, EUL, Lefke, 31 May 2011
- `KKTC de Turizmin geliştirilmesi`, Panel, Lefke Avrupa Universitesi, 20 Nisan 2011, Lefke
- Academy of Marketing 2010 Conference, Coventry Univ & Academy of Marketing, `Corporate Social Responsibility and Environmental issues in Marketing; A case of Emirates Group`, Coventry , UK, 6-9 July 2010
- Corporate Social Responsibility and Environmental Issues in Marketing”, Academy of Marketing, Panel discussion, Coventry Univ, UK, 06-08 July 2010
- 28 th EuroCHRIE International Conference, 23-26 Oct.2010, Amsterdam, Holland
- High Impact Leadership, Corporate training program, Emirates Group, Dubai, 26-28 Apr. 2010
- 27 th EuroCHRIE International Conference, 22-24 Oct.2009, Helsinki, Finland
- ICHRIE International Conference, July 29-31, 2009, Sanfransisco, USA
- “Emirates Airline Ventures into Hospitality and Tourism: Folly or Inspiration?”, Dubai, (Group Project for Emirates Group as a case study), Jan.2008
- 26 th EuroCHRIE International Conference, 11-14 Oct.2008, Dubai, UAE
- ICHRIE International Conference, July 30- Aug. 2, 2008, Atlanta, USA
- “ Tourism Development in Dubai; Challenges and opportunities for Hospitality graduates”, Cesar Ritz Colleges, Beulovert, Switzerland, 12 March 2007
- “Emirates Group in Hospitality Business: Challenges for Human Resources needs in Dubai”, Cesar Ritz University, Brig, Switzerland, 14 March 2007
- 25 th EuroCHRIE International Conference, 23-26 Oct.2007, Leeds, UK
- Seminar on `Emirates Group in Hospitality Business, Challenges for Human Resources needs in Dubai`, Cesar Ritz University, Brig, Switzerland, 14 March 2007
- Seminar on `Tourism Development in Dubai: Challenges and Opportunities for hospitality graduates`, Cesar Ritz Colleges, Beulovert, Switzerland, 12 March 2007
- Arabian Travel Market 2006, A seminar on `The need for tourism education and

training in the GCC region: A case of Dubai`, 2-5 May 2006, World Trade Center, Dubai

- ‘The need for Tourism and Hospitality Education in the GCC region: A case of Dubai’, 24 th EuroCHRIE International Conference, 23-26 Oct.2006, Athens, Greece
- “TEDQUAL: A new approach in Tourism Education Quality”, 23 rd EuroCHRIE International Conference, 26-29 Oct.2005, Paris, France
- “A new approach for tourism development: A case of Dubai as a unique destination in the Gulf region”, EUROCHRIE Congress, 03-07 Nov.2004, University of Bilkent, Ankara, Turkey (paper presented)
- “e-Learning and tourism education in the new millennium: A demand and Supply analysis at MSc level at EMU”, EUROCHRIE Congress, 22-25 Oct.2003, Int.Unv.of Applied Sciences-Bad-Honnef, Bonn, Germany (Accepted- but not presented)
- “e-Learning and tourism education in the new millennium”, Third International Education Technologies Symposium, 28-30 May 2003, Eastern Mediterranean University, Famagusta, North Cyprus
- “Tourism Business: A Global Activity”, An International Convention, “Global Frontiers 2003”, Theme: Competing in the Demanding Global Economy: Strategies and Challenges, Skyline College, UAE, Oct 8, 2003
- “European Union Tourism Policy” Conference given during the Tourism Week, to the Staff and Students of the School of Tourism and Hospitality Management, EMU, Conference Hall TH 108, 04 April 2003
- “Quality Enhancement in Tourism Education: The role of internet in teaching and learning quality”, First International Tourism Conference, December 20-23, 2002, Jointly orginez by Eastern Mediterranean University and Dokuz Eylul University, Famagusta, North Cyprus (with Chris COOPER)
- “Congress tourism in North Cyprus as an alternative tourism product”, Third National Tourism Symposium, 7-8 December 2002, Dokuz Eylul Universitesi, İzmir (with M. ALTINAY and H. BICAK)
- “Solid Waste Management in Hotel Business”, International Conference on the Environmental Problems of the Mediterranean Region, April 12-15, 2002, Near East University, Nicosia, North Cyprus (with I. Ozgen)
- `Tourism planning and development in small island`, workshop, associated with Prof. David Harrison and Dr. J.Scott, EMU, 27 May 2002
- “Tourism in the European Union” Conference given to the Staff and Students of the School of Tourism and Hospitality Management, EMU, Conference Hall TH 108 30 October 2002
- Tedqual Certification, EMU, North Cyprus, Jan.-Dec. 2002
- Work-shop on “Tourism Planning and Development in Small Islands” and “Development of Tourism Products in Small Islands” given by Prof.D.Harrison, Dr.J.Scott, Jointly organised by North London Unv. and Ministry of Tourism and Environment, Famagusta, North Cyprus, May 27, 2002
- “Hotel Organisation and Management: New trends”, Two days seminar given to the High School tourism Teachers in North Cyprus, Jointly organised by Eastern Mediterranean Unv. and Ministry of Education, Famagusta, Feb.14-15, 2002
- Member of a project no Prot. 1EUM0134 (European Commission, EuropeAid Cooperation Office, Southern Mediterranean, Middle East Directorate , Financial and Contract Management Unit, J-54 01/237 EUROPEAID, BRUSSELS, March 2002



- “University-Industry cooperation: A survey on the expectations of Tourism Schools and Industry stake holders”, Ministry of Tourism, TRNC, Proposed on May 2002
- “Crisis Management Plan and its application for Accommodation Operations”, Second National Turkish Tourism Symposium, Dec.6-7, 2001, Organized by Dokuz Eylul Unv., İzmir (with H. Kılıç)
- “Presentation of Turkish Hotel Industry and the University Training Hotel (DEVAK HOTEL) of the Dokuz Eylül University”, Conference given to the Students from NHTV -Netherlands Institute of Tourism and Transport Studies - the Netherlands, Dokuz Eylul University, Hotel DEVAK Conference Hall , Izmir, 21,24 and 28 April 1995
- “Standard Recipes in the Lodging Establishments and Hotel DEVAK Application”, May 1999, , Dokuz Eylul University, Research Foundation Accountancy, Izmir, D.E.U. Project no.0912.96.01.03, 67 pages (with Orhan İçöz and Ozkan Tutuncu)
- “An Inventory of Travel Agencies in Izmir”, Dokuz Eylul Unv. Department of Tourism Management, Izmir, 1998 (with G.Demircioglu)
- “Feasibility Study for Dokuz Eylul University Training Hotel”, Dokuz Eylül University, Department of Tourism Management, İzmir, Jan.-May 1994 (Group project)

## **Diğer yayınlar**

- “Perspectives on EU Tourism”, Lecture Notes, EMU, June 2002
- “EU Tourism Policy and Their Implications for Tourism in North Cyprus”, Cyprus Newspaper, Feb.10, 2002 (with H. Kılıc)
- “*Proceedings of the First National Tourism Symposium*”, Editor, Dokuz Eylul Univ., Izmir, Nov.1994 (with S.Oral)

## **Kitap bölümü**

- Dr. Yuksel, A.“Tourism: Principles and Management”, a chapter on “European Union Tourism”, Turkey, (Jan 2004)
- Entry for the International Encyclopedia of Hospitality Management on “Knowledge Management in the Hospitality Management”, Elsevier Pub., 2006

## **Kitap değerlendirmesi**

- Ricarda B.Bouncken, Sungsoo Pyo, “Knowledge Management in Hospitality and Tourism”, The Haworth Hospitality Press, USA, 2002, Reviewed for The Journal of Quality Assurance in the Hospitality and Tourism, June, 2004
- G.Williams, W.Chernish, B.McKercher, “The Internet and Travel and Tourism Education”,Haworth Press, USA, 2001, Reviewed for ATLAS Yearbook, 2002

## **Editorial üyelikler**

- Registered Author/Reviewer for Human Resources Management Journal (HRMJ), Wiley 2016
- Editorial Member, Worldwide Hospitality and Tourism Themes, Emerald, Vol.1, N.1, 2009, ISSN: 1755-4217Editorial Board Member, Journal of Hospitality and Tourism Education, ICHRIE, 2009-2010, ISSN: 1096-3758
- Skyline Business Journal (Turizm bölümü) Editorü June 2004-Aug.2005
- Member of the Referee Board, Journal of Travel and Tourism Management, Aydın, Turkey, 2004-2005
- www.tourism education.org/editors, Section editor for Tourism Policy, 2001-2002
- Editor, Journal of Social Sciences Institute, Dokuz Eylul Univ., İzmir, 1999-2000

## **Araştırma Projeleri & Raporlar**

- Member of a project no Prot. 1EUM0134 (European Commission, EuropeAid Cooperation Office, Southern Mediterranean, Middle East Directorate , Financial and Contract Management Unit, J-54 01/237 EUROPEAID, BRUSSELS, March 2002)
- A project on establishing the Tourism and hospitality training unit, under the Emirates group, June 2010
- Professional certification trainings for `Redifining credentials, Business Tourism and Hospitality Management-Canada`, in Dubai, 2005-2006
- A joint project with Swiss School of Tourism and Hospitality and Emirates Aviation College, on development and design of a complete educational concept for the hospitality program and he industry in Dubai., Feb.2007
- “University-Industry cooperation: A survey on the expectations of Tourism

Schools and Industry stake holders”, Ministry of Tourism, TRNC, Proposed on May 2002

- Project on `A comparative analysis of the quality of the bachelor degree programs in tourism departments of the EMU and DEU`, Feb-June 2003
- An analysis of the supply side components for internet based MSc in tourism at STHM, EMU, Sep.2002-Fe.2003
- A recognition of diplomas at Higher education level, EMU, Jan-May 2002
- An analysis of the demand for internet based MSc in tourism at the STHM, EMU, Sep-Dec 2001
- “Standard Recipes in the Lodging Establishments and Hotel DEVAK Application”, May 1999, , Dokuz Eylul University, Research Foundation Accountancy, Izmir, D.E.U. Project no.0912.96.01.03, 67 pages (with Orhan İçöz and Ozkan Tutuncu)
- “An Inventory of Travel Agencies in Izmir”, Dokuz Eylul Univ. Department of Tourism Management, Izmir, 1998 (with G.Demircioglu)
- “Feasibility Study for Dokuz Eylul University Training Hotel”, Dokuz Eylül University, Department of Tourism Management, İzmir, Jan.-May 1994 (Group project)
- “European Union Tourism Policy”, MSc Term Project, Surrey Univ., Nov. 1992
- “ An Analysis of the Factors for Job Satisfactions in Hotels”, MSc Term Project, Surrey Univ., May 1992

## **Yüksek Lisans ve Doktora Tez Danışmanlıkları**

- Girne Amerikan Üniversitesi, İşletme ve Turizm ;2011-2013 (5 Doktora Tezi)
- Girne Amerikan Üniversitesi, İşletme ve Turizm ;2011-2012 (3 MasterTezi)
- Emirates Üniv., İşletme ; 2008-2010 (5 MBA Tezi)
- Skyline Üniv., Turizm; 2004-2005 ( 3 MasterTezi)
- Doğu Akdeniz Üniv. Turizm; 2002-2003 (2 Master Tezi)
- Dokuz Eylül Üniv., Turizm; 2001 (3 Master Tezi)

## **Konferans / Panel Organizasyonu**

- Organizatör ve Moderatör, “Kuzey Kıbrıs Turizminde Güncel Konular”, GAÜ, Girne, 27 April 2012
- Organizatör ve Moderatör, “Kuzey Kıbrıs’ın batısında turizmin geliştirilmesi”, LAÜ, Lefke, 17 Mayıs 2011
- Moderatör, “The Importance of HRM in the Hospitality Industry”, AMPFORTH-World Tourism Forum, GAÜ, Girne, 11 Nov.2011
- Organizasyon Komitesi Üyesi, EuroCHRIE 2008 , Dubai, 11-13 Oct.2008
- Organizasyon Komitesi Başkanı, 1.Uluslararası Konferans, “A modeling approach in modern urban Issues”, Emirates, 18-19 Nov.2007
- Kordinatör, 1.Uluslararası Turizm Kongresi, Eastern Mediterranean University & Dokuz Eylül University, Famagusta, 20-23 Nov.2002
- Organizasyon Komitesi Üyesi, 1. Deniz Turizmi Sempozyumu, DEÜ, İzmir, Mayıs 1998
- Organizasyon Komitesi Üyesi, 2.Ulusal Turizm Sempozyumu, DEÜ, İzmir, Ocak 1997
- Organizasyon Komitesi Üyesi, 1.Uluslararası Turizm Sempozyumu, DEÜ, İzmir, Mayıs 1997
- Kordinatör, Organizasyon Komitesi Üyesi, 1.Ulusal Turizm Sempozyumu, DEÜ, İzmir, Kasım 1994

## **Lisans/ Yüksek Lisans / Doktora düzeyinde verilen dersler**

- Turizm İlkeleri (Lisans)
- İşletmeye Giriş (Lisans)
- Turizm İşletmeleri Yönetimi (Lisans)
- Etkinlik Yönetimi(Lisans)
- Avrupa Birliği Tuzimi (Lisans)
- Turizm Politikası ve Planlama (Lisans)
- Pazarlama İlkeleri (Lisans)
- Turizmin Etkileri (Lisans)
- Örgütsel Davranış (Lisans)
- İnsan Kaynakları Yönetimi (Lisans)
- Etkinlik Yönetimi (Lisans)
- Otel İşletmeciliğinin Temel İlkeleri (Lisans)
- Önbüro Yönetimi (Lisans)
- Stratejik Yönetim (Lisans)
- Kültürlerarası İletişim (Lisans)
- Pazarlama Yönetimi, (MBA, Emirates, Dubai & Singapur, 2008)
- Turizm Politikası ve Planlaması (Yüksek Lisans, EMU, 2002-2003)
- Uluslararası Otel Yönetimi (Yüksek Lisans, DEÜ, 1998-1999)
- Pazarlama Teorileri ( Doktora, GAÜ, 2013-2014)
- İnsan Kaynakları Yönetimi (Doktora, GAÜ, 2012-2013)
- Kalite Yönetimi (Doktora, GAÜ, 2011-2012)